



**LITTLEPORT
TOWN COUNCIL**
SERVING THE PEOPLE OF LITTLEPORT

Clive Webber

Chairman of Littleport Town Council

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About me:-

I've been the Chairman of Littleport Town Council since May 2015.

I had previously served on the Littleport Parish Council, and a much smaller council when I lived in Norfolk.

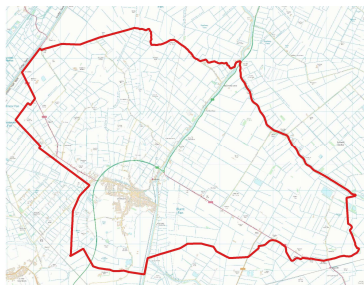
I'm a Chartered Building Manager, running my own small building company.

I've been asked to speak today to explain the transformation within Littleport Town Council, since 2015.

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Littleport is 6 miles Southeast of Ely, the Parish is 3,374 KM/2.

A population of 7,500 in 2001, today we have over 11,000 and expect to have closer to 15,000 residents by the end of this decade.



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Our Overarching Aims

- To ensure that the Parish social infrastructure is fit for the increased population.
- To work with others to tackle the social issues.
- To build a resilient community.
- Become a Quality Council.

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Littleport Town Council was a Parish Council until a couple of years ago. We decided to change our name to Town Council, as we felt it better reflected what we do.

However, this does raise residents' expectations.

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How We Started

Know your community:- including voluntary groups and organisations, support networks (Inc Healthcare), Churches, Schools, Food Bank, etc.

Unless, you have actually consulted with organisations/groups/ businesses and get the feedback, you are assuming you know.

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This knowledge allowed us to plan what was required to support the good work already being done, and to assess the gap in provision.

We facilitate networking between community groups – our assumption was that Groups with the same aims would know each other, but this was not always the case. (see understory)

We've tried to show some leadership - acknowledging the good work they are doing, but also providing support and direction if required.

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Communication with the people we serve

Our aim:-

Is for all communication to be polite, accurate and delivered as positively as possible.

To be user friendly – embrace social media.

Appropriate answerphone message and a timely response.

For all officers and staff to be approachable.

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Managing the Organisation

We don't take relationships for granted; we know they need to be managed:-

- Chair /Clerk
- Chair/Councillors
- Clerk/ Councillors
- Clerk/Staff
- Clerk & Councillor / the public
- Council / other organisations and groups including other Councils

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Managing the Organisation

As much as possible, we distribute the work around the Councillors.

To operate effectively, most if not all Councillors and staff need to be active and motivated.

We place a great deal of importance on training and support for both councillors and staff.

We've had a number of challenges over the last 9 years and have worked together as a team to address them.

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Sharing the responsibility

We've changed our approach to other organisations, Councils, Police, churches, etc

For example, Instead of saying to the Police "We have a problem with antisocial behaviour, what are you going to do about it."

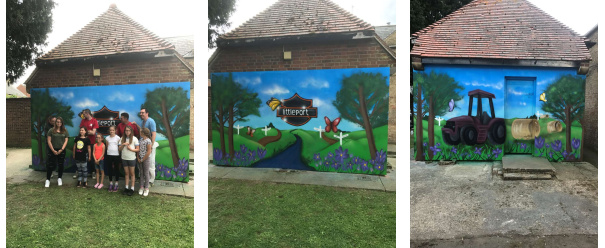
We'd say "We have a problem with antisocial behaviour what can we do to help you deal with it"

We believe if it happens in our community, it's our problem and we should be involved with the solution. I am not talking about individual criminality but trends for say ASB, Speeding, Drugs.

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Projects from 2015

Art & Community Garden Project



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Setting up a Wellbeing Team

The team currently consists of a Youth Worker and a Community Link Worker for Older People. Cllr Jo Webber is the Lead Councillor, and reports back to Full Council regularly.

Our staff work with a network of providers offering support for residents. We also run a weekly Youth Cafe, and Community Hub. As well as a monthly social event for older people and a range of engagement events throughout the year.

In July, we collaborated with a range of organisations to facilitate a full week of events celebrating World Wellbeing Week.

The impact of providing this service has been extremely positive and has far exceeded our expectations.

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Youth Worker - Objectives



- Working with professional partners to assess their needs, and plan and deliver tailored programmes
- Working with current youth groups (including smaller rural villages in close proximity to Littleport), to set up and run a range of activities
- Developing, and building relationships
- Offering support in alternative settings
- Working with parents and professional partners to create a strong network around the young people who will require additional support
- Working with partner organisations
- Recruiting volunteers with an interest in working with young people
- Acting as a champion for young people's interests

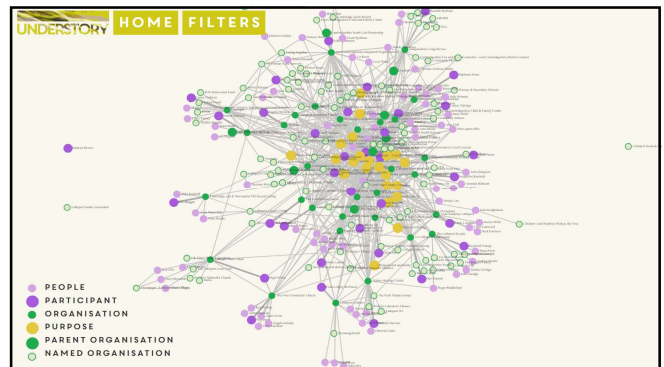
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Community Link Worker – Older People

- Supporting older people and carers with advice & information
- Reducing loneliness & isolation
- Improving take up of existing activities
- Supporting existing & encouraging new initiatives
- Helping older people to live as long as possible in their own home, and to have a happy and healthy life



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Youth and Community Building



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20/06/2023

In the past 6 months, no ASB reports involving young people, in Littleport have been reported to the Police



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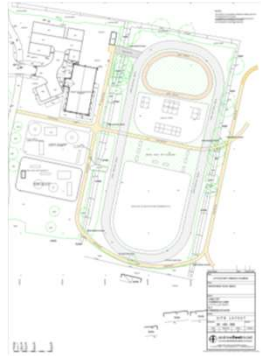
The Paddocks- Play area

This is around a 300k investment

Planning has been applied for.

Pump track, play equipment, and skate park, should have been completed this year, but unfortunately, we are still awaiting planning consent.

The long skate track and free running park are some years away, but the planning will be locked in.



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New Play Area at the Paddocks



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The Paddocks Park

Dog Walking Field



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Well-Being Meadow



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LTC Website

<https://www.littleporttowncouncil.gov.uk>

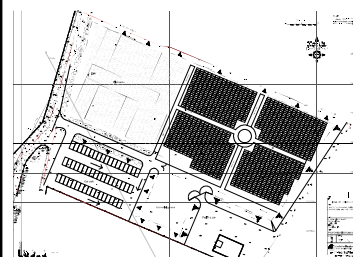
Littleport What's on Website

<https://www.littleportwhatson.co.uk>

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New Cemetery

Plan



The budget cost £1,200,000

Current position

All documentation has now been submitted for planning approval.

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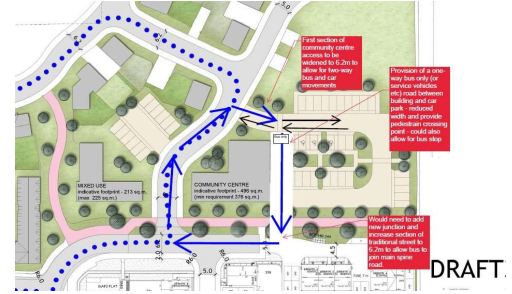
Projects we are working on

Town Centre Improvements



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New Community Building on Highfield Phase 2 – Appointed a Designer to produce concept drawings



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Jubilee Orchard – this had been leased to LL but have now taken it back under LTC control



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Thank You
Any Questions

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